



NORTH ATLANTA  
DERMATOLOGY

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Jerry M. Peljovich  
Pinnacle Services Group, Inc  
P.O. Box 2873  
Alpharetta, GA 30023-2873

Dear Jerry,

I first meet you when you quoted an expansion for us in the fall of 2009 in which we expanded our office 2,250 sq. ft. and added exam rooms, a hallway, billing offices etc. I felt your presentation was excellent as well as the pricing and therefore I chose you. I was very impressed with the quality of your work; you were here every day making sure all work was done correctly. In addition you e-mailed me with updates and you never had a problem with any changes I had along the way. The project was done on time and exceeded my expectations.

In May 2010 the roof in the rear of our building caved in and the water sprinkler system broke and we had water about 3-5 inches deep throughout our entire building of 10,800 sq. ft. I got the call at 5:30 a.m. from the fire dept. and when I got to the office I called you and you immediately came. This was a huge disaster and I will never forget you telling me not to worry you will take care of it. You immediately started working on it, getting quotes from electricians, plumbers, roofers etc. I hadn't even gotten an okay from my insurance company and you simply took the problem in your hands and went forward. When my insurance company got back to me they had recommended someone else but, I told them I had to use you because of how thorough you are along with your workmanship and professionalism. They agreed and to their amazement they were extremely impressed with the e-mails you sent detailing explanations of costs, what needed to be fixed and or replaced, how long it would take and so forth. You had gotten several estimates on various items such as the roof, floors, walls, heating and air etc and they were impressed with you trying to keep costs down while hiring a reputable company.

We had to completely move out of our building and rent space elsewhere while the building was being rebuilt. You were there every single day sending me e-mails with updates. In addition because I was so busy with my work you took care of ordering the appliances we needed and even registered each of them for us as the main crash was in the kitchen area.



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The process took about 5 months due to waiting on approvals from the insurance company and various permits and the certificate of occupancy.

When the work was completed you presented me with a huge notebook detailing everything that was fixed and replaced with certificates from various suppliers and all drawings pertaining the building. This was extremely impressive to me as I have built 4 offices in the last 12 years and no one has ever done this before.

Jerry, I would highly recommend your company. If anyone would like to contact me for a reference please give them my number.

Sincerely

Elaine DiMaggio  
Practice Manager